

Activity Tracking System (ATS)

Forgot Password

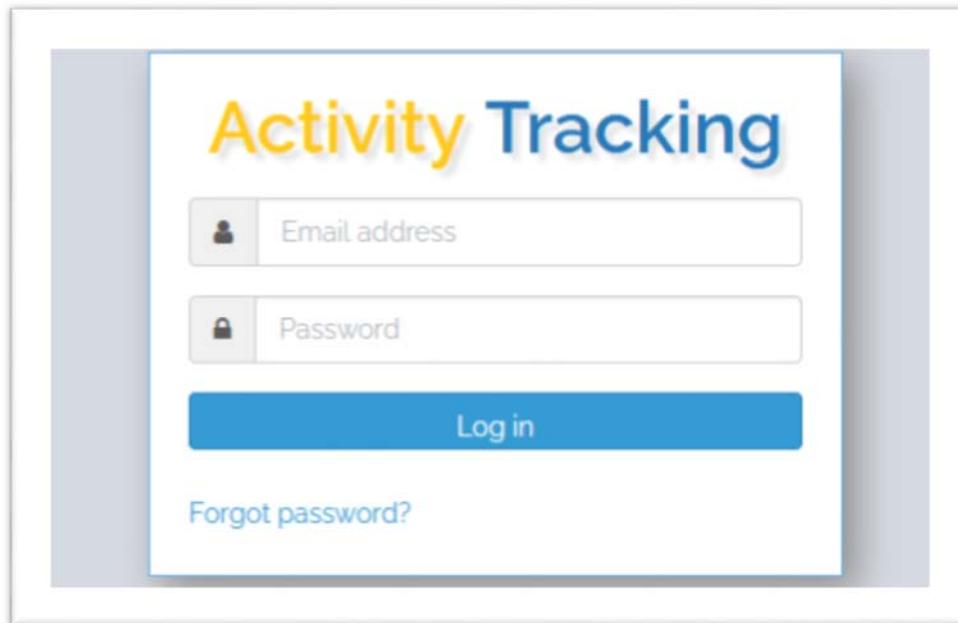
If any user cannot login to his/her account, there is a possibility of forgetting password. If it is the issue, there is an easy solution in Activity Tracking System (ATS) to reset your password. Please note that, ATS cannot recover your password, because it encrypts your password before store in system. So you need to set a new password while you forgot previous.

Some common issue regarding password:

1. Password cannot be less than 6 characters long.
2. Password should contain alphabet (A-Z) in upper and lower case combination
3. Password should contain numbers and special characters (!@#%^&*()_) but not mandatory
4. **Please do not put blank space (Space bar) in password**

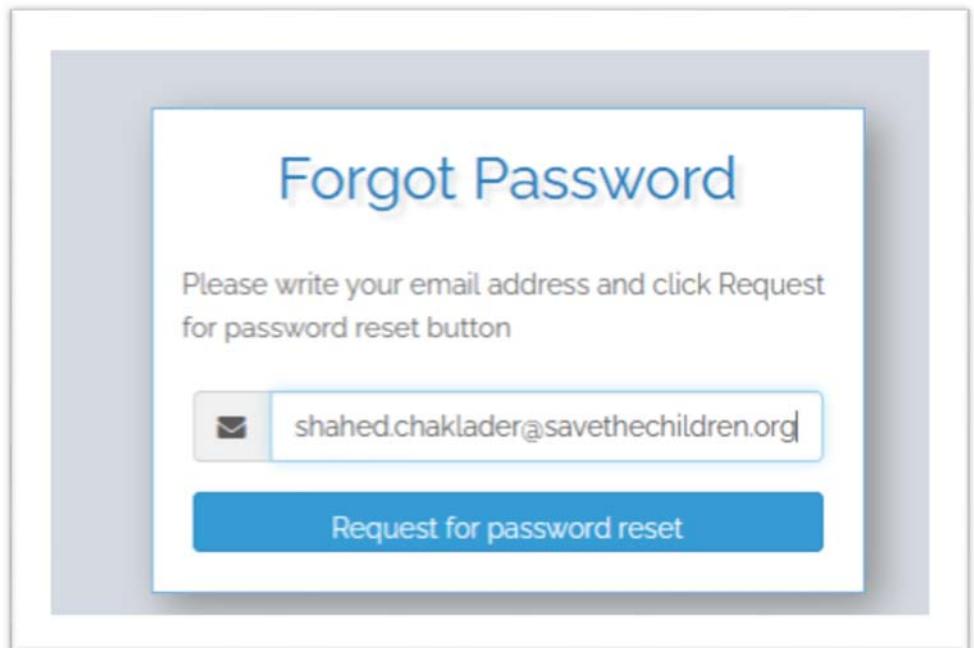
How to reset password.

1. Go to the login page. <http://monitoring.mamoni.info/login>
2. Click on Forgot Password? Link. You will be redirected to Forgot Password page.

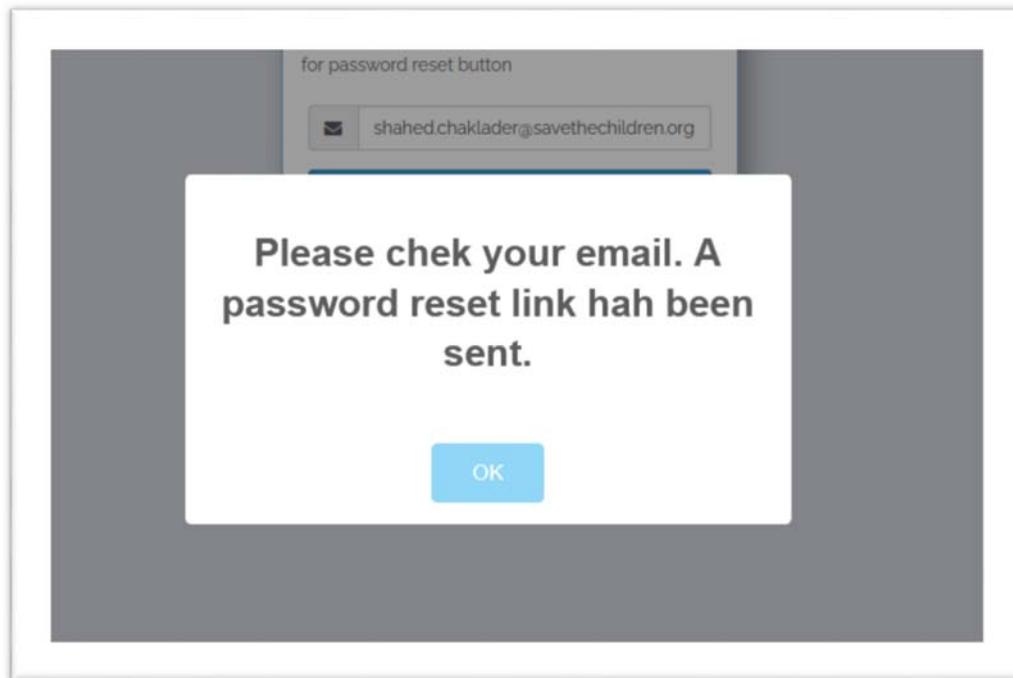


The image shows a screenshot of a web browser displaying the 'Activity Tracking' login page. The page has a light blue header with the text 'Activity Tracking' in yellow and blue. Below the header are two input fields: 'Email address' with a user icon and 'Password' with a lock icon. A large blue 'Log in' button is centered below the fields. At the bottom of the page, there is a link in blue text that reads 'Forgot password?'

3. In this page write down you email address, which is being used when you register this system. If you can't remember of you are a new user who is not register yet, please contact system Admin (shahed.chaklader@savethechildren.org)

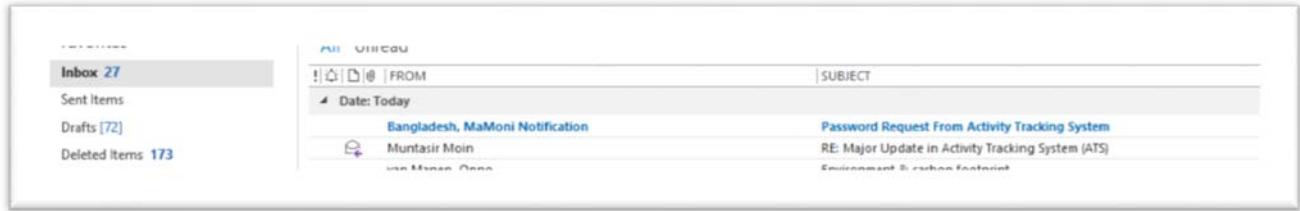


4. Now, put your email address and click on "Request for password reset" button. An email will be sent to your address if registered. If not, you will get a message, that will say your email is not found/registered. Please contact to system admin.



5. An email will be sent to your address. Check your inbox and spam also. It can be stored in spam folder also.

6. Remember: All communication will be established using mamoninotification.bangladesh@savethechildren.org email address. Please do not trust other address or contact system admin.



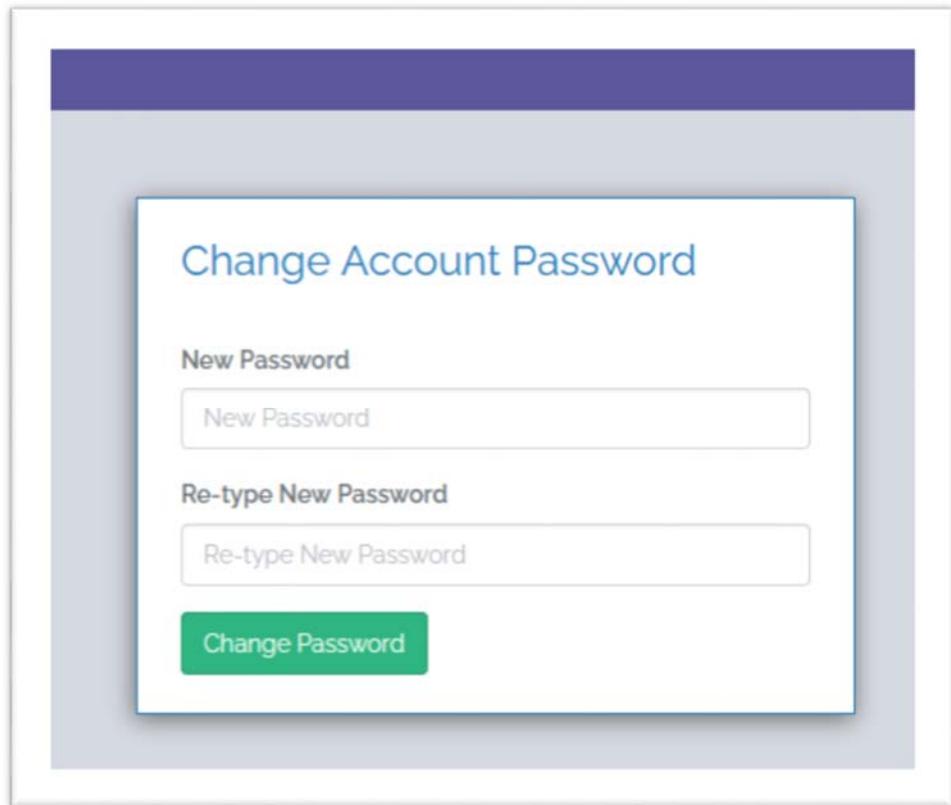
7. Click on the mail and open detail. You will find a link click on it or copy paste the link your browser address bar and press enter.

The email message is titled 'Bangladesh, MaMoni Notification' and 'Password Request From Activity Tracking System'. It is addressed to 'Chaklader, Shahed'. The message content starts with 'Dear, Shahed'. It informs the recipient that they recently used the 'Forgot Password' function on the Activity Tracking System. It provides a link for password reset: http://monitoring.mamoni.info/reset_pass?token=c2hhaGVkLmNoYWtsYWRlckBzYXZldGhIY2hpbGRyZW4ub3Jn. It includes a note: 'Important: For some email clients the link may not be working on "Click". In this case please copy the entire link and paste it to the browser address line, click Enter.' The message concludes with 'Kind regards,' and 'ATS Team (ICT Innovation, MaMoni MNCSP)'.

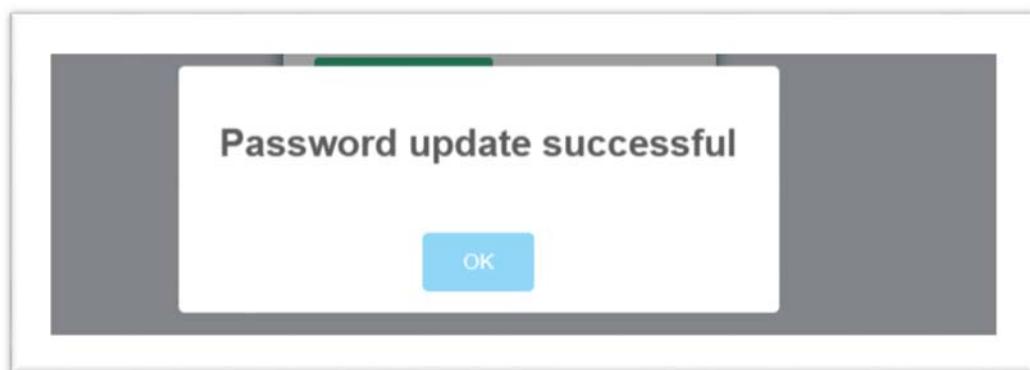
8. You will be redirected to another page for setup your new password.

- Remember: This page will expire after you reset your password or 24 hours.
- You may need to request again if it past 24 hours or you forgot your password again.

9. Now Put your new password twice and click button.



If everything is fine. Your password will reset and your will get notified and another success mail will send to your address.



Password changed successfully confirmation mail.



Tue 1/12/2021 11:27 AM

Bangladesh, MaMoni Notification

Password Request Success - ATS

To Chaklader, Shahed

Dear, Shahed

Your password has been successfully changed.

Warning: Notify your system administrator if you did not request that your password be reset.

Kind regards,

ATS Team (ICT Innovation, MaMoni MNCSP)