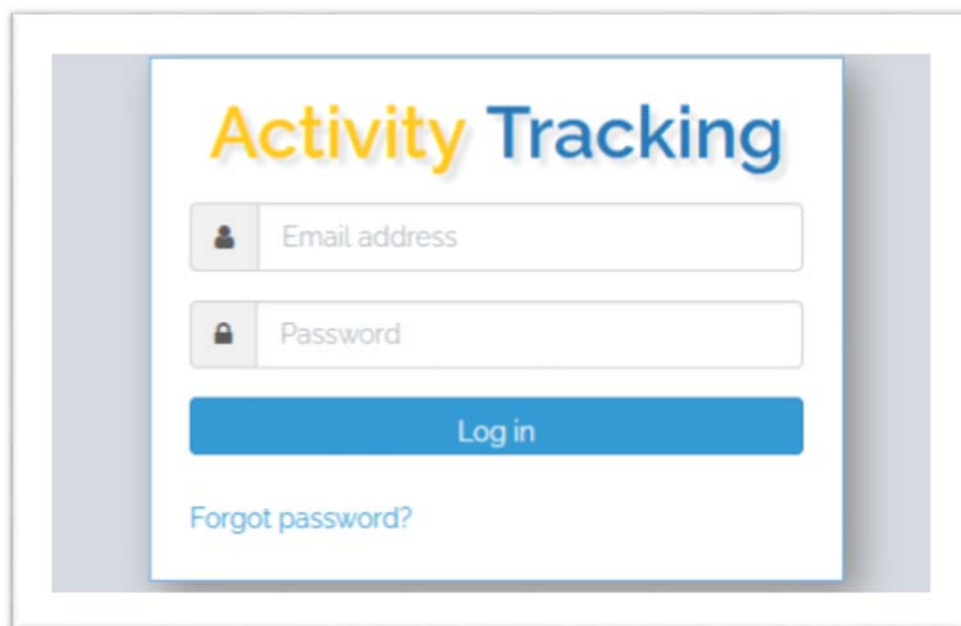# Activity Tracking System (ATS)

Forgot Password

If any user cannot login to his/her account, there is a possibility of forgetting password. If it is the issue, there is an easy solution in Activity Tracking System (ATS) to reset your password. Please note that, ATS cannot recover your password, because it encrypts your password before store in system. So you need to set a new password while you forgot previous.
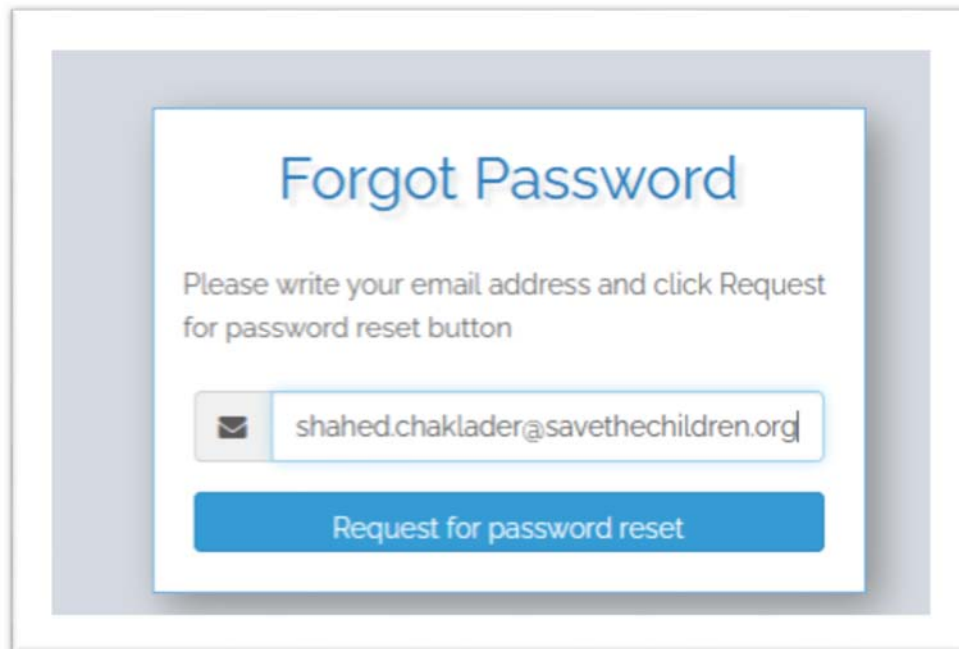
Some common issue regarding password:

1. Password cannot be less than 6 characters long.
2. Password should contain alphabet (A-Z) in upper and lower case combination
3. Password should contain numbers and special characters (!@#%^&*()_) but not mandatory
4. Please do not put blank space (Space bar) in password

How to reset password.

1. Go to the login page. http://monitoring.mamoni.info/login
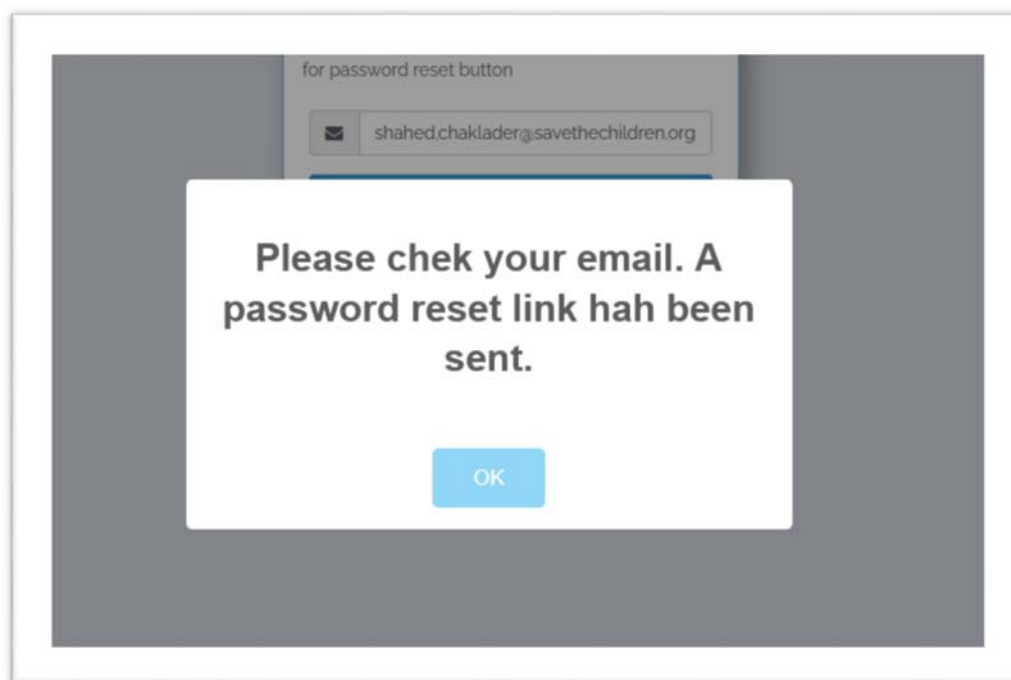2. Click on Forgot Password? Link. You will be redirected to Forgot Password page.

3. In this page write down you email address, which is being used when you register this system. If you can't remember of you are a new user who is not register yet, please contact system Admin (shahed.chaklader@savethechildren.org)
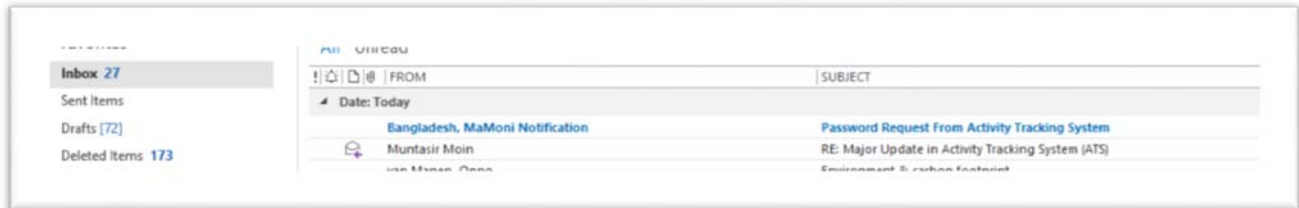
4. Now, put your email address and click on "Request for password reset" button. An email will be sent to your address if registered. If not, you will get a message, that will say your email is not found/registered. Please contact to system admin.
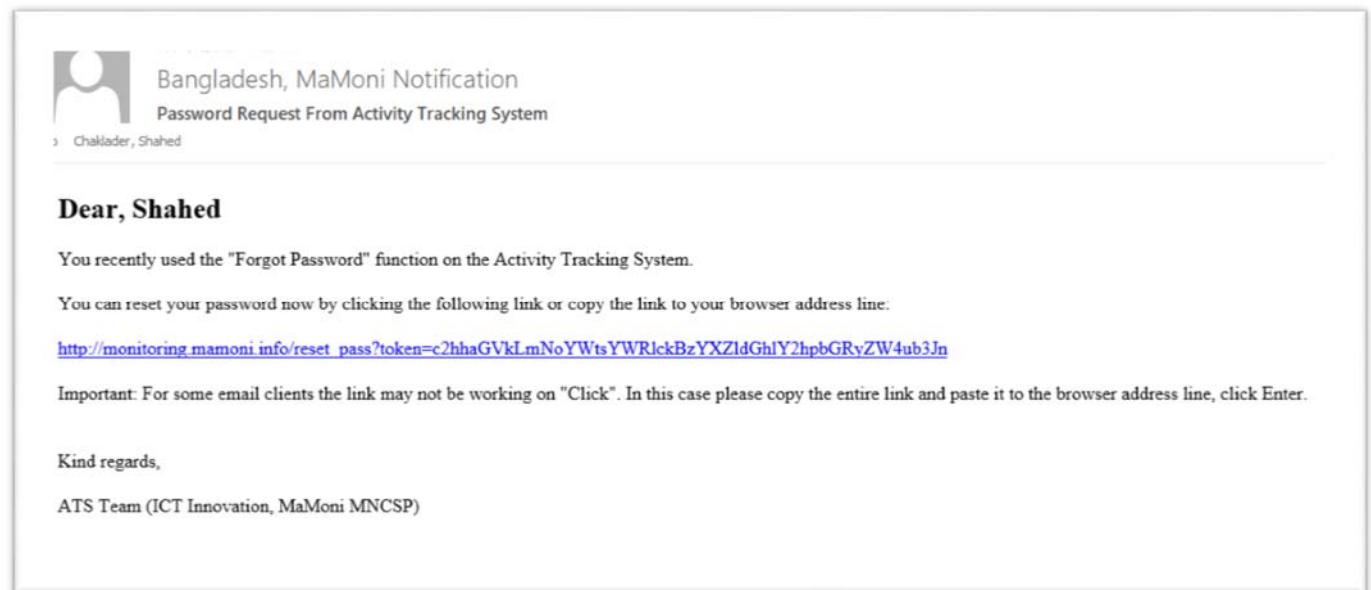

5. An email will be sent to your address. Check your inbox and spam also. It can be stored in spam folder also.

6. Remember: All communication will be established using
   mamoninotification.bangladesh@savethechildren.org email address. Please do not trust other
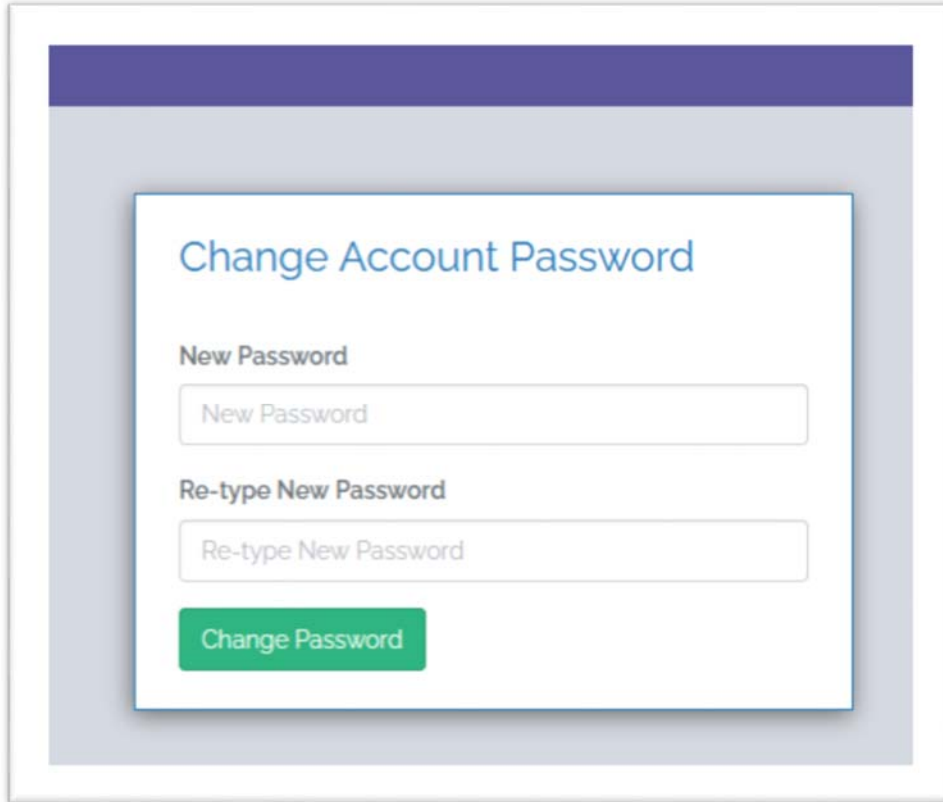   address or contact system admin.

7. Click on the mail and open detail. You will find a link click on it or copy paste the link your
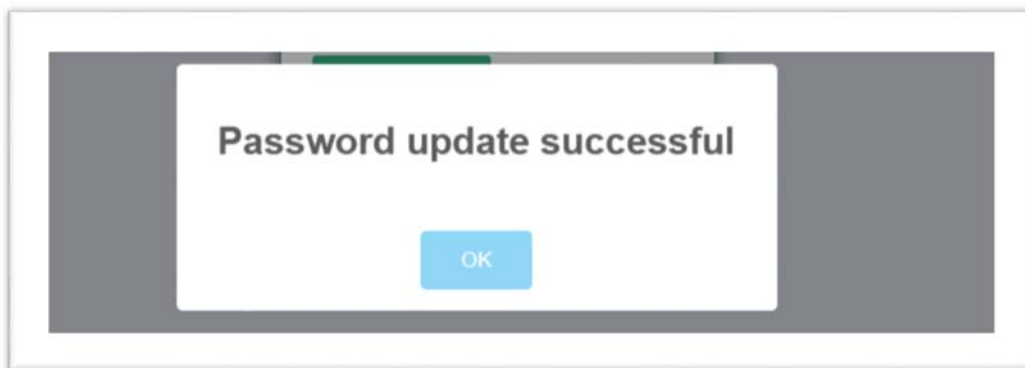   browser address bar and press enter.

8. You will be redirected to another page for setup your new password.
   a. Remember: This page will expire after you reset your password or 24 hours.
   b. You may need to request again if it past 24 hours or you forgot your password again.

9. Now Put your new password twice and click button.

Change Account Password

New Password

New Password

Re-type New Password

Re-type New Password

Change Password

If everything is fine. Your password will reset and your will get notified and another success mail will send to your address.

Password update successful

OK

Password changed successfully confirmation mail.

Tue 1/12/2021 11:27 AM

Bangladesh, MaMoni Notification

Password Request Success - ATS

To   Chaklader, Shahed

Dear, Shahed

Your password has been successfully changed.

Warning: Notify your system administrator if you did not request that your password be reset.

Kind regards,

ATS Team (ICT Innovation, MaMoni MNCSP)